

## Terms and Conditions

No alcoholic beverages can be consumed by any person not of legal drinking age. All U.S. law enforcement agencies have absolute power to stop any motor vehicle for administrative searches. If contraband is aboard, even in negligible quantities, they can seize and forfeit this vehicle to a local government agency. Therefore no person will bring contraband aboard vehicles that are owned or operated by Custom Coach, L.L.C. All passengers ride at their own risk and must remain seated while the vehicle is in motion. We will not be responsible for injuries that may occur due to standing while the vehicle is in motion or horse playing while the vehicle is in motion or at a standstill. The purchaser who signed this contract takes full responsibility for all guest conduct, the results of guest conduct including damage or injury, and all contents in the vehicle. It is the responsibility of the purchaser to inform all guests of the terms, conditions, and rules of this rental contract.

**THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES INCURRED.**

- (1) \$ 20.00 per broken glassware. \$ 30.00 per damaged CD. \$ 45.00 per damaged DVD
- (2) \$ 50.00 minimum for extensive cleanup (spills, etc.)
- (3) \$ 150.00 detailing and wax (due to sickness-exterior)
- (4) \$ 200.00 cleaning and disinfecting (due to sickness-interior)
- (5) \$ 175.00 minimum for each burn hole, rip, or tear to upholstery.
- (6) \$ 150.00 minimum for each act of vandalism

Custom Coach L.L.C. recommends that all and any personal valuables be removed from the vehicle when unattended. We will not be held responsible for any lost, stolen, or damaged articles. Smoking is not allowed in any of our vehicles. Custom Coach L.L.C. reserves the right to terminate this or any other contract for non-compliance of the above requests, especially if guests do not follow driver's request in order to obey the rules in this contract. Any deposits (cash, checks, credit card, or Pay Pal) will be non-refundable, for any reason, if any cancellation occurs from the renter's side. The open balance is due immediately at the beginning of the agreed job. The renter authorizes the immediate 20% deposit and the final payment, states that he/she is the authorized purchaser for this rental contract, the authorized cardholder for the given credit card, responsible and liable for payment of the total amount per cash, credit card, or money order.

As with all contracts, the rental contract between the mentioned person as renter and Custom coach L.L.C. is made with the information and the terms given to us. The deposit and all information from the renter is binding and cannot be changed without Custom Coach L.L.C. acceptance. If the contract is cancelled, Custom Coach L.L.C. is still authorized to collect the remaining balance in full, if the car was not re-rented again on the cancelled date for the same or higher amount, we will reserve the said date upon the approval of the purchaser's credit card as per telephone conversation or email. The credit card holder gives authorization to use the credit card information over the phone / fax / internet in combination with the contract. It is agreed that it is not necessary to obtain a signed credit card slip, as the reservation is made over the phone / fax / internet. Proof of identity of the purchaser using said credit card must be supported by the signed contract / credit card authorization via fax or in person. At time of pickup we need the credit card, state identification of the purchaser that authorizes the transaction for the signed contract. If the purchaser cannot provide all of the above items at the time of pickup, Custom Coach L.L.C. will not start the job, as we have no proof of the legal possession of the credit card. Therefore, the risk of not getting paid will give us the right to cancel. The purchaser is still fully responsible to pay the total amount as he failed to provide the above requirements. Custom Coach L.L.C. cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if Custom Coach L.L.C. can accommodate other clients that booked with Custom Coach L.L.C. prior to or after the said time. The purchaser further agrees to pay additional charges incurred such as overtime, cellular usage, tolls, parking, etc. Overtime for transfer jobs is charged in 15 minute increments, extra stops are charged \$ 30.00. Transfer jobs are priced for immediate pickup / drop-off, no wait time is included, no usage of bar or drinks/food etc. Base price is for simple transportation. The overtime will be billed by one quarter of the hourly rate or one quarter of transfer charge. If customer fails to show at designated pick up location and does not inform office and/or driver, the full amount of contracted time will be charged. The purchaser authorizes Custom Coach L.L.C. to charge any additional charges after they have rendered services to the purchaser' credit card as supplemental charge. A 15% gratuity will be added to your total charge. If cash payment is selected, the payment is due at the beginning of the rental time. Customer agrees to have Custom Coach L.L.C. get an authorization for the above credit card and amount, for the event stated above. If any payment due hereunder will be unpaid (10) ten days after the due date, hereon Custom Coach L.L.C. will have the right to add and collect late charges with interest at maximum rate allowed by law. All such sums are due and owing with any other expenses, (filing fees, court cost, and reasonable attorney fees, etc). Necessarily, injuries by reason of such non-payments, I the credit card holder / purchaser agree to pay Custom Coach L.L.C. upon signing of this contract. I am satisfied with the terms and conditions above and fully understand and agree. If, for any reasons, I am not fully satisfied with the services I receive, I have 10 hours after the completion of the job to file a complaint in writing. If Custom Coach L.L.C. does not receive my written complaint in the above stated timeframe, I agree that there is no valid complaint and I am fully satisfied with the services that I received. Filing a written complaint insures both parties, that it is fully understood what the problem was, and should help Custom Coach L.L.C to assist the purchaser in any kind of reimbursement. The purchaser will be contacted within a week of the complaint to settle the matter. I understand that this is a separate case from the main contract and therefore have no dispute in general against Custom Coach L.L.C. and the payment I authorized. Since custom coach L.L.C. offers high-tech equipped vehicles, sometimes heat and excessive use of all power-operated equipment might be subject to temporary failure. This will of course not interfere with the safety of the vehicle itself and therefore will have no effect on continuing or paying of the contracted trip. Custom Coach L.L.C. guarantees that all our vehicles are constantly checked to keep the highest possible standards and eliminate such failures as much as possible. Custom Coach L.L.C. agrees to send the requested vehicle as offered in the contract. We have the right to upgrade the vehicles or switch the vehicles in case of emergency breakdown or if vehicles were in accidents. As stated, this will only happen in emergencies and unused time in such an emergency will be refunded, if no upgrade is available. Custom Coach L.L.C. gives the customer the right to downsize the vehicle and receive additional discounts if wanted. If no other vehicle is available, customers will be responsible for their own transportation from the emergency breakdown. No additional charges will occur on customer side if upgrade is made without customer request. If switching occurs in the same category, or upgrades are made, it will not affect the contract and/or payment of contract. Customers therefore accept that replacement limousine may be substituted if contracted limousine becomes unavailable for any reason. If any of our above guarantees or contracted terms cannot be met due to conditions outside of our control, including weather, accidents and any other acts of god, we will use our best efforts to notify the customer of these conditions and resulting delays of changes.

Overtime: Sign Out: \_\_\_\_\_ Time: \_\_\_\_\_

# BOISE PARTY BUS

1708 N. Liberty  
Boise ID, 83704  
Phone: 208.322.4FUN (4386)  
Email: boisepartybus@gmail.com  
Visit our website at www.boisepartybus.com

## LIMOUSINE RENTAL CONTRACT

Event Date: \_\_\_\_\_ Renter Name: \_\_\_\_\_  
Start Time: \_\_\_\_\_ End Time: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Total Number of Hours: \_\_\_\_\_ Email Address: \_\_\_\_\_  
Pick-up Information: \_\_\_\_\_ Home Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Destination: \_\_\_\_\_ Passenger Name: \_\_\_\_\_  
Other Destinations: \_\_\_\_\_ Contact # day of event: \_\_\_\_\_  
\_\_\_\_\_  
Special Instructions: \_\_\_\_\_  
\_\_\_\_\_  
How did you hear about Boise Party Bus?: \_\_\_\_\_  
Type of Vehicle: \_\_\_\_\_ Number of Passengers: \_\_\_\_\_  
What is the Occasion: \_\_\_\_\_  
Driver: \_\_\_\_\_

<b>Rate/Hr.</b>	_____
<b>Flat Rate</b>	_____
<b>Driver Pay</b>	_____
<b>Gratuity %</b>	_____
<b>Service Chg</b>	_____
<b>Extras</b>	_____
<b>Total</b>	_____
<b>Deposit Amt</b>	_____
<b>Balance Due</b>	_____

Payment Type: Cash ( ) Credit Card ( ) Money Order ( ) Check ( )

Credit Card #: \_\_\_\_\_  
Type of Card: \_\_\_\_\_  
Expiration Date: \_\_\_\_\_ Security Code: \_\_\_\_\_  
Name on Card: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
\_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

This is a binding and non-refundable rental agreement between the above mentioned person as a renter and Boise Party Bus. I, the renter, checked that all the above information is true and correct. I authorize the immediate deposit and final payment. I am the authorized purchaser for this rental contract. I am the authorized cardholder for the above credit card. I did receive and agree with the terms and conditions. I am responsible and liable for the full payment of the total amount, either per cash or credit card. By signing this contract I agree to take full and sole responsibility of all guests, contents in the vehicle, and any damages that occur during service.

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_